



BIHAR RURAL LIVELIHOODS PROMOTION SOCIETY
State Rural Livelihoods Mission, Department of Rural Development
1st Floor, Annex-II, Vidyut Bhawan, Bailey Road, Patna
Phone: +91- 612-2504980 Fax: +91- 612-2504960
Email: info@brlp.in, website: www.brlp.in



CORRIGENDUM

An advertisement was published in newspapers for Hiring an Agency to Establish Call Centre for JEEViKA. In continuation of the process, a pre bid meeting was held on 16.08.2019 at 03.00 pm at BRLPS office, Patna, wherein queries raised by the representatives of bidder were clarified. As per para ITB 9.1 [Section II - Bid Data Sheet (BDS)] of the bid document, following points of queries & clarifications are being further clarified:

Reference	Revised Clarifications									
Serial No. 6 of Queries & Clarifications	Materials provided by the agency shall be the property of agency after completion of the project.									
Serial No. 7 of Queries & Clarifications	It is further clarified that there will be only option in the Price Schedule. BRLPS will provide only space with electricity. Rest Infrastructure & hardware/software will be provided by the agency. Agency has to fill the rate in revised price schedule available on https://www.eproc.bihar.gov.in									
Serial No. 56 of Queries & Clarifications.	The implementing agency should arrange for hosting of the services for a period of 02 years which may be extended for further period based on the performance from Go-Live.									
Section-VII [Activity Schedule]	It is further clarified that the requirement of manpower will be as follows: <table border="1"><thead><tr><th>Sl. No.</th><th>Type of Manpower</th><th>Nos. of required Manpower</th></tr></thead><tbody><tr><td>1.</td><td>Technical Supervisor</td><td>01</td></tr><tr><td>2.</td><td>Call Center Executives</td><td>07</td></tr></tbody></table>	Sl. No.	Type of Manpower	Nos. of required Manpower	1.	Technical Supervisor	01	2.	Call Center Executives	07
Sl. No.	Type of Manpower	Nos. of required Manpower								
1.	Technical Supervisor	01								
2.	Call Center Executives	07								
Rest Queries & Clarifications will remain the same as uploaded on 22/08/2019.										

CEO cum Mission Director
Bihar Rural Livelihoods Promotion Society