



Government of Bihar
Bihar Rural Livelihoods Promotion Society
1st Floor, Annex-II, Vidyut Bhawan, Bailey Road, Patna
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NOTICE INVITIG e-TENDER
(Through e-Procurement mode only over)
(<https://www.eproc.bihar.gov.in>)

Tender Notice No:

Date: 24/07/2019

Bihar Rural Livelihoods Promotion Society (BRLPS), a Government of Bihar Society invites bid from eligible agencies to quote their rate for “**Hiring of Agency to Establish Call Centre for JEEViKA**” under BTDP. The details are as follows:

SN.	Scope of work	Tender processing Fee
01.	<u>Hiring of Agency to Establish Call Centre for JEEViKA</u>	Rs. 1180.00 (Inclusive of GST @18.00%) to be paid through e-payment mode (i.e. NEFT/ RTGS/, Credit Card/Debit card/Internet Banking) (Non Refundable)

Tender Schedule/Programme:

SN.	Event	Date
01	Date/Time of start of download of Bidding document	31/07/2019 through https://www.eproc.bihar.gov.in
02	Bid Cost	Rs. 5,000.00 to be paid through e-Payment mode (i.e. NEFT/RTGS, Credit/Debit Card & Net Banking) only. <i>(non-refundable)</i> [Exemption of Bid Cost under any circumstances are not allowed]
03	Bid Security	Rs. 6,00,000.00 to be paid through e-Payment mode. (i.e. NEFT/RTGS, Credit/Debit Card & Net Banking) only. [Exemption of Bid Security under any circumstances are not allowed]
04	Pre-bid conference	Pre bid meeting will be held on 16/08/2019 at 03.00 pm at BRLPS Office, Vidyut Bhawan, Bailey Road, Patna. Requests for clarification should be received by the purchaser till 15/08/2019 on email ID: proc.sp@brlps.in & info@brlp.in
05	Last Date/Time for downloading the bid document	30/08/2019 till 15:30 hrs. through https://www.eproc.bihar.gov.in
06	Last Date/Time for uploading the Bid	30/08/2019 till 16:00 hrs. through https://www.eproc.bihar.gov.in
07	Date/Time for opening of Bids	30/08/2019 till 16:30 hrs. through https://www.eproc.bihar.gov.in
08	Nodal Person from Client	Dr. Santosh, Procurement Specialist Phone : 0612-2504980 (Extn. 242)

- a) Detailed descriptions of the item and instructions for submitting your offer can be downloaded from e-tender website (<https://www.eproc.bihar.gov.in>).
- b) Tender Processing Fee, Bid Cost and Bid Security amount to be paid through e-Payment mode (i.e. NEFT, Internet Banking, Credit / Debit Card) only.

- c) Bids along with necessary online payments (Tender Processing Fee, Bid Cost and Bid Security) must be submitted through e-Procurement portal (<https://www.eproc.bihar.gov.in>) before the date and time specified in the tender documents.
- d) The department/Tendering Authority doesn't take any responsibility for the delay / Non Submission of Tender / Non Reconciliation of online Payment caused due to Non availability of Internet Connection, Network Traffic/ Holidays or any other reason."
- e) The bidders shall submit their eligibility and qualification details, Certificates as mentioned in section etc., in the online standard formats given in e-Procurement web site (<https://www.eproc.bihar.gov.in>) at the respective stage only.
- f) The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria / technical bids and other certificate / documents in the e-Procurement web site (<https://www.eproc.bihar.gov.in>).
- g) The bidder shall digitally sign on the supporting statements, documents, certificates, uploaded by him, owning responsibility for their correctness/authenticity. The bidder shall attach all the required documents for the specific tender after uploading the same during the bid submission as per the tender notice and bid document.
- h) For support related to e-tendering process, bidders may contact at following address "e- Procurement HELP DESK First Floor, M/22, Bank of India Building, Road No-25, Sri Krishna Nagar, Patna- 800001. Ph. No: 0612-2523006, Mob- 7542028164" or may visit the link "Vendor Info" at (<https://www.eproc.bihar.gov.in>).
- i) **Corrigendum/ Addendum**, if any, will be published on the departmental website www.brlp.in and e-Procurement, Bihar <https://www.eproc.bihar.gov.in> itself.

CEO cum Mission Director
Bihar Rural Livelihoods Promotion Society

E-Procurement Standing Instruction

Instructions for Submission (through electronic mode only).

- a) The payment of Tender Processing Fee, Bid Cost and Bid Security needs to be paid through e-Payment mode only. **(No exemption is allowed)**
- b) The Tender Document may be downloaded from the website <https://www.eproc.bihar.gov.in> and <https://www.brlp.in> from **31/07/2019** and submitted through <https://www.eproc.bihar.gov.in> only.
- c) Bids along with necessary online payments must be submitted through e-Procurement portal (<https://www.eproc.bihar.gov.in>) before the date and time specified in the tender document. The department/tendering authority don't take any responsibility for the delay/non submission of tender/non reconciliation of online payment caused due to non availability of internet connection, network traffic/holidays or any other reason.
- d) The bidders shall upload the scanned copies of all the relevant certificates, documents etc., in support of their eligibility criteria/technical bids and other certificate/documents in the e-Procurement portal (<https://www.eproc.bihar.gov.in>) only.
- e) The bidder shall digitally sign the supporting documents/certificates, uploaded by him, owning responsibility for their correctness/authenticity. The bidder shall attach all the required documents for the specific tender after uploading the same during the bid submission as per the tender notice and bid document.
- f) The Proposal needs to be filled, uploaded and submitted through e-Procurement portal <https://www.eproc.bihar.gov.in> on or before **30/08/2019** by **04.00 PM**.
- g) The authority reserves the right to reject or cancel the tender or any part thereof without assigning any reasons thereof.
- h) Corrigendum/addendum, if any, will be published on the departmental website www.brlp.in and <https://www.eproc.bihar.gov.in> itself.
- i) Bidders are advised to keep updated their e-Procurement profile with correct/valid email id as all important activity/events emailed to their registered email as per e-Procurement portal.

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