

Queries and Clarification

SL	Tender Specification	Queries	Clarifications
1	<ul style="list-style-type: none"> Should have Average Annual Turnover of double the amount of quoted price during the last three financial years - i.e. 2016-17, 2015-16, & 2014-15. 	Plz. modify this clause and ask for a specific turnover	<ul style="list-style-type: none"> The average annual turnover of last three financial years i.e. 2014-15, 2015-16 & 2016-17 should not less than Rs. 05 Crores. The intending bidder should furnish duly signed and stamped photocopies of audited Financial Statements of the above said period.
2	<ul style="list-style-type: none"> Should have one single work order for the similar work valuing 50% of the total quoted amount 	This clause in present form provides an indicative commercial bid value of any bidder	<ul style="list-style-type: none"> The intended agency should furnish one single order of the similar work valuing not less than Rs. 1 Crore.
3	<ul style="list-style-type: none"> The bidder should have 3+ years offering in cloud services as on <u>31.12.2017</u> of which they have implemented at least two clouds based hosting project for Government/PSU sector. Photocopy of order/s should be attached 	Request to modify the clause	<ul style="list-style-type: none"> The bidder should have 3+ years offering in cloud services as on <u>31.12.2017</u> of which they have implemented at least two clouds based hosting project for Government/PSU/Private sector. Photocopy of order/s should be attached.
4	<ul style="list-style-type: none"> Dedicated Server (01 CPU with 32 core operations) and 256 GB RAM. 	This should be 2 CPU with 32 core and 256 GB RAM	<ul style="list-style-type: none"> Dedicated Server (01 CPU with 12 core operations) and 192 GB RAM.
5	<ul style="list-style-type: none"> Private Virtual Machine or dedicated Server (01 CPU with Multi core operations) and 128 GB RAM 	Core Not Mentioned	<ul style="list-style-type: none"> 4 Core
6	<ul style="list-style-type: none"> Standard Storage per GB 	Add specific IOPS per TB	<ul style="list-style-type: none"> Already in the Business Requirement [(Annexure-A) - Technical Specification for hiring of Data Centre Services for JEEViKA]
7	<ul style="list-style-type: none"> Lowest cost basis 	Requesting for QCBS based selection	<ul style="list-style-type: none"> Not Considered
8	<ul style="list-style-type: none"> Option to collate JEEViKA's owned hardware to enhance the environment or leverage current investments 	Kindly explain this and how cost to be put against this item	<ul style="list-style-type: none"> The Vendor should manage BRLPS on premise database server which required time to time database replication with cloud DB.
9	<ul style="list-style-type: none"> The bidder should have at least following 2 certificates. 	Do you want any two of the three? Please clear. Or which of these is mandatory?	<ul style="list-style-type: none"> Any Two of the mentioned certificate vide sub para (xii) of para 3A - Evaluation Criteria (ITB 34.6) of the bid document.
10	<ul style="list-style-type: none"> cPanel and Plesk Panel 	Not Recommended	<ul style="list-style-type: none"> Recommended
11	<ul style="list-style-type: none"> Antispam for which Server 	Only Mail Server	<ul style="list-style-type: none"> Yes, Only for Mail Server